



Introduction



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Workshop Plug Ins

The Workshop Plug Ins is design

for the purpose of maintain vehicle information, enter vehicle information

under sales document.

There are few additional feature

like Image Search, Incentive Point added in this Plug Ins.

We hope this help file serves

its purpose as an useful reference.

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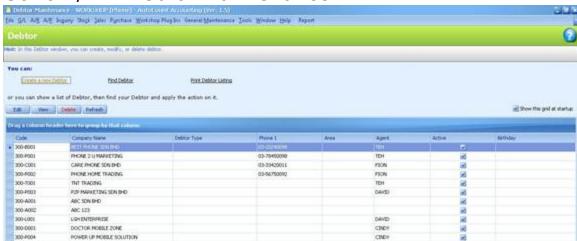
Navigation: New Help > Workshop PlugIns >

DEBTOR

MAINTENANCE

This is to maintain vehicle information. Debtor can be determined as personal or company, each of them can have more than 1 vehicle information in their debtor maintenance.

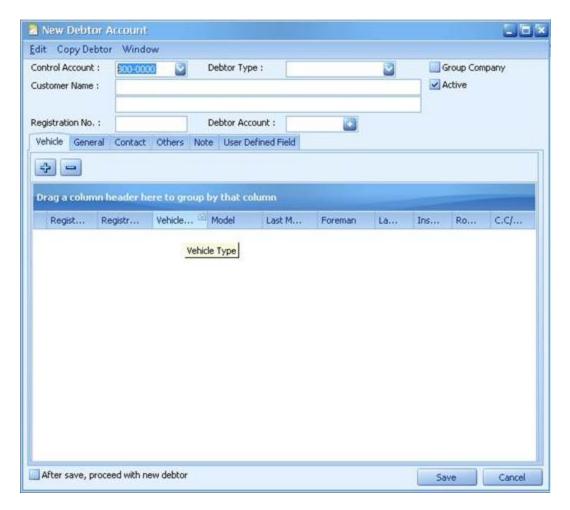
Go to A/R > Debtor Maintenance



Click on Create a new Debtor to create a new debtor







Control Number: Choose the control number for this debtor

Debtor Type: Select a debtor type (for report filtering purpose). Debtor Type is maintained at General Maintenance > Debtor Type Maintenance

Group Company: Can be used as control account, to check or uncheck





normal; MARGIN: 5pt 0cm 0pt; TEXT-AUTOSPACE: ; mso-layout-grid-align: none">Customer Name: Key in the

personal or company name of this debtor

normal; MARGIN: 5pt 0cm 0pt; TEXT-AUTOSPACE: ; msolayout-grid-align: none">**Registration No**: Key in the company's registration number if there is any, otherwise blank

Debtor Account: You may key in the account number for this debtor; OR

click on '+' sign to auto generate debtor number; the format of debtor account number is set at Tools > Options > General > Account Code Format.

Active: Means this debtor is allowed for transaction

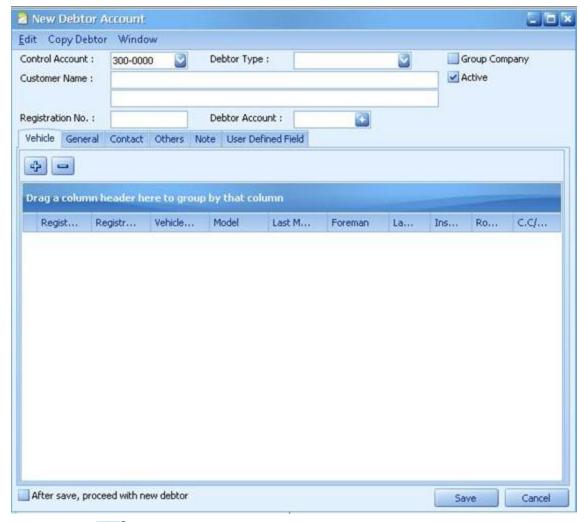
normal; MARGIN: 5pt 0cm 0pt; TEXT-AUTOSPACE: ; mso-

layout-grid-align: none">

Vehicle Maintenance







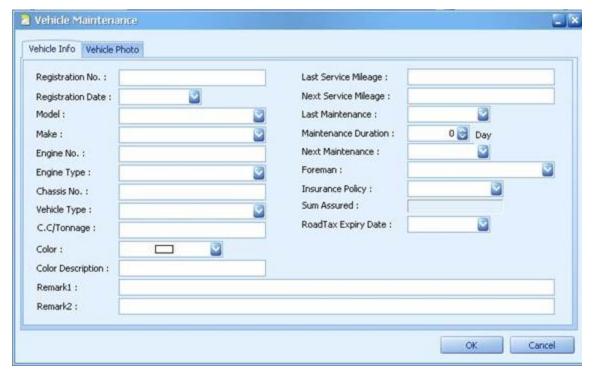
Click on <a>Button to add new vehicle maintenance

normal; MARGIN: 5pt 0cm; TEXT-AUTOSPACE: ; mso-layout-grid-align: none">Click on Button to delete vehicle maintenance

normal; MARGIN: 5pt 0cm; TEXT-AUTOSPACE: ; mso-layout-grid-align: none">Double Click on the vehicle to edit.







There are 2 Tab Pages on this vehicle maintenance: Vehicle Info and Vehicle Photo

1st Tab Page: Vehicle Info

Registration Number: Key in vehicle's registration

number

Registration Date: Key in vehicle's registration date

Model: Key in vehicle's model

Make: Key in vehicle's year of make

Engine No: Key in vehicle's engine number

Engine Type: Key in vehicle's engine type

Chassis No: Key in vehicle's identification number

Vehicle Type: Key in vehicle's type

C.C/Tonnage: Key in vehicle's C.C/Tonnage

Colour: Choose vehicle's colour from colour chart

Colour Description: Key in vehicle's colour description

(Choose from custom, web, system)





normal; MARGIN: 5pt 0cm; TEXT-AUTOSPACE: ; mso-layout-grid-align: none">Remark 1: Put in your remark if any

normal; MARGIN: 5pt 0cm; TEXT-AUTOSPACE: ; mso-layout-grid-align: none">Remark 2: Put in your additional remark if any

Last Service Mileage: Key in last service mileage **Next Service Mileage:** Key in next service mileage, can choose either monitor by mileage or date, whichever come first

normal; MARGIN: 5pt 0cm; TEXT-AUTOSPACE: ; mso-layout-grid-align: none">Last Maintenance: Key in last maintenance date

Maintenance Duration: Key in maintenance duration period, in how many days

Next Maintenance: Key in next maintenance date, can choose either monitor by mileage or date, whichever come first

Foreman: Select foreman from the list.

Foreman is maintain at Workshop Plug Ins >

Foreman Maintenance

Insurance Policy: Select insurance policy from the list. Insurance Policy is maintain at



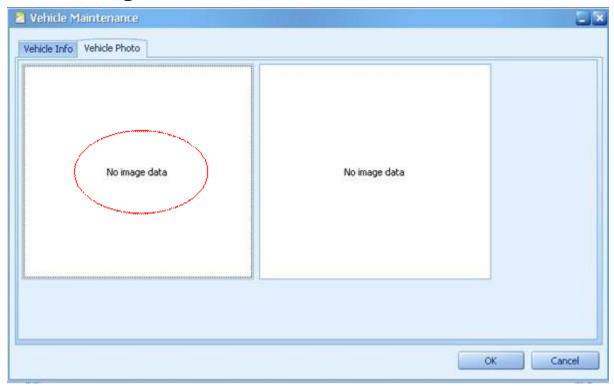


normal; MARGIN: 5pt 0cm; TEXT-AUTOSPACE: ; mso-layout-grid-align: none">Workshop Plug Ins > Insurance Policy Maintenance

normal; MARGIN: 5pt 0cm; TEXT-AUTOSPACE: ; mso-layout-grid-align: none">**Sum Assured:** Load from Insurance Policy maintenance

Road Tax Expiry Date: Key in vehicle's road tax expiry date

2nd Tab Page: Vehicle Photo



Right click on "No Image Data", load picture from your desktop or folder. Picture is not a necessary, can leave it blank if do not have any vehicle's image to maintain. Can upload up to 2 images per vehicle.

Once complete key in vehicle info and uploaded image, click to exit.









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STOCK ITEM

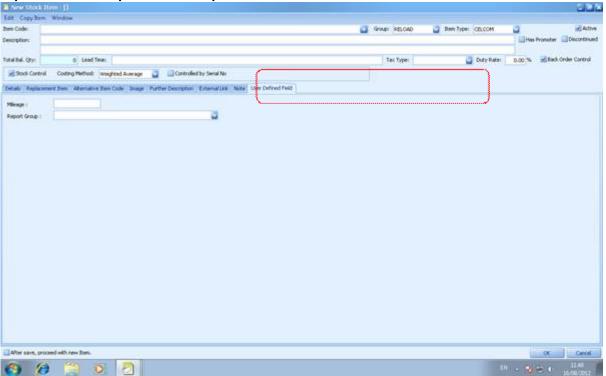
MAINTENANCE

Go to Stock > Stock Item Maintenance

Opt; tab-stops: 200.1pt">Click on to create a new

item stock item

Opt; tab-stops: 200.1pt">





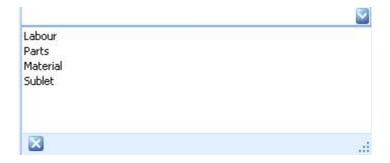


Mileage: This is use for auto calculation of next service mileage, so when key in sales invoice or cash sale, the mileage will be auto calculated.

Report Group: Predefine Group for user to select for Incentive calculation grouping

Opt; tab-stops: 200.1pt">

Can scroll down to choose which report group:-



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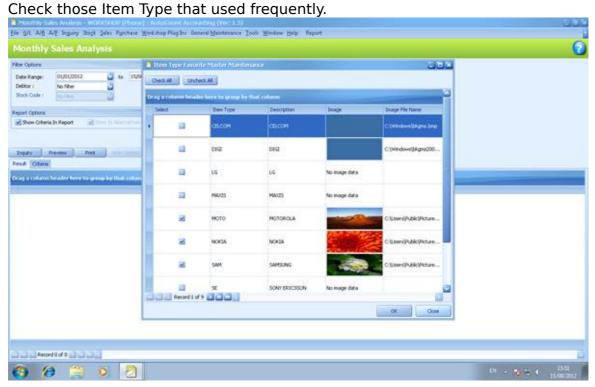




WORKSHOP PLUG INS

1) Item Type Favorite Maintenance

Go to Workshop Plug Ins > Item Type Favorite Maintenance



feature of this will be explained under another topic - Image Search

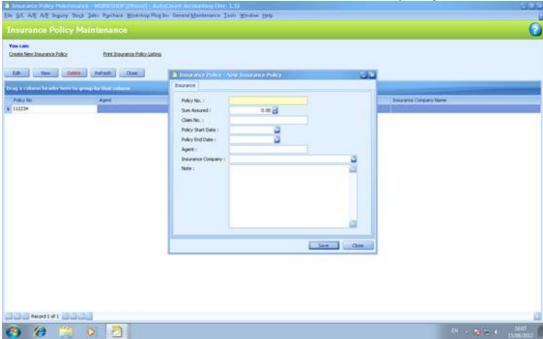
2) Insurance Policy

Go to Workshop Plug Ins > Insurance Policy





Click on Create New Insurance Policy to create a new insurance policy



Click Print Insurance Policy Listing to print insurance policy listing

3) Foreman Maintenance

Go to Workshop Plug Ins > Foreman Maintenance

This is for you to maintain workshop's foreman particulars and to also update fo incentive given and working activation in the workshop



Foreman: Key in foreman code Description: Key in foreman name

Incentive:
☐ Check if incentive is given to this foreman Active: ☐ Check if this

foreman still working with the workshop

4) - Sales Agent / Foreman Sales Incentive Point Maintenance

Go to Workshop Plug Ins > Sales Agent / Foreman Sales Incentive Point Maintenance





This allow you to set incentive point for your sales agent / foreman. First of all, need to make sure foreman / sales agent maintenance is done.

For Foreman Setup, go to Workshop Plug Ins > Foreman Maintenance



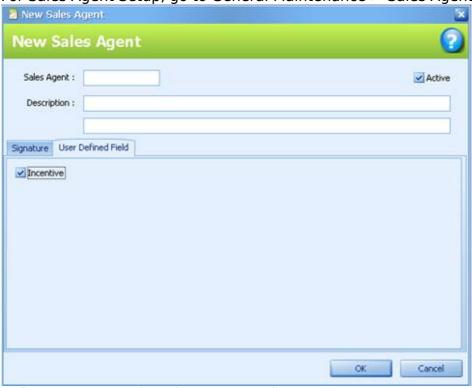
Foreman: Key in foreman code Description: Key in foreman name

Check on Active Button to activate the foreman in the workshop Check on

Incentive:

Button to activate the incentive point for this foreman

For Sales Agent Setup, go to General Maintenance > Sales Agent Maintenance

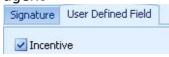


Sales Agent: Key in Sales Agent Code Description: Key in Sales Agent Name

Check on Active Button to activate the sales agent in the workshop

User Defined Field: Check to activate the incentive point for this sales

agent



Update on sales agent / foreman incentive point, explained as below:







Sales Agent / Foreman: Key in Sales Agent / Foreman Code

Description: Key in Sales Agent / Foreman Name

Point Incentive Setup:

Individual setting of incentive point for sales agent/ foreman.

Intake: Means to determine how many transaction / invoice generated by that particular sales agent / foreman, to be equivalent to 1 incentive point For example: Every 3 transaction/invoice generated = 1 incentive point

Point Incentive Setup by category, either report group or item type. Enter the Amount on either Report Group /Item Type.

Amount will be in MYR, so need to set? Amount = 1 Point.

Example: Report Group > Labour > RM50 - Means within a period, cash sales and invoice have at least total of RM50 for foreman A001 for items under Report Group [Labour], he/she will have 1 point.

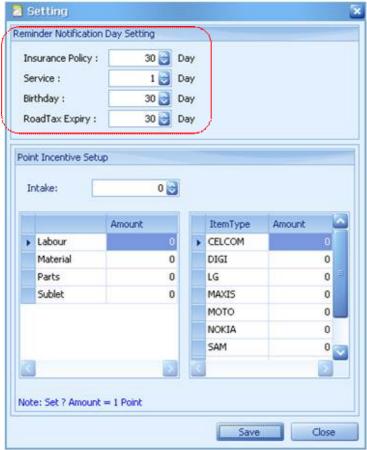
5) - Setting

Go to Workshop Plug Ins > Setting

This setting allow you to set reminder notification by day setting.







Insurance Policy: Key in how many days in advance for reminder

Service Key in how many days in advance for reminder **Birthday:** Key in how many days in advance for reminder

Road Tax Expiry: Key in how many days in advance for reminder

Point Incentive Setup: A global setting of incentive point for all sales agent/ foreman.

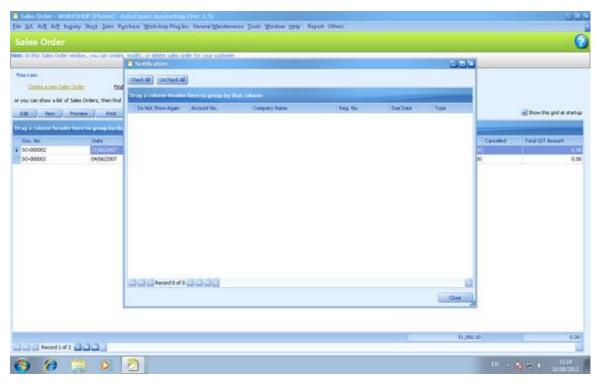
6) - Reminder

Go to Workshop Plug Ins > Reminder

System will list down all the reminders that set earlier, in order for workshop to send reminder to customer.



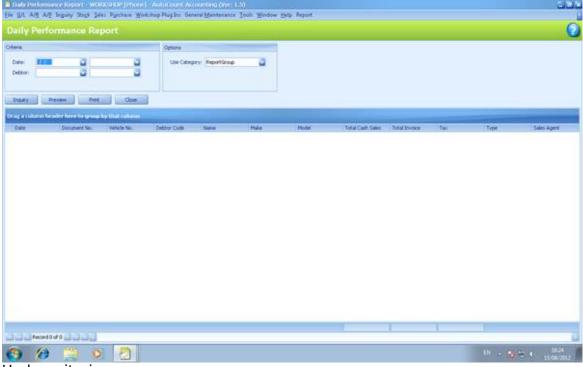




7) - Daily Performance Report

Go to Workshop Plug Ins > Daily Performance Report

This allow you to combine Invoice and Cash Sales and show under one report.



Under criteria:-

Date: Select date that you wish to see the report

Debtor: Select by debtor that you wish to see the report





Under Options:

Use category as Report Group or Item Type (Both of these will be keyed in at Invoice or Cash Sales)

Daily Performance Report Sample WORKSHOP

Daily Performance Report Page: 1/2												
Total IV. Sales	Total C. Sales	Tax	Sublet	Material	S.Parts	Labour	Model	Make	Debtor	Reg. No.	Doc No.	Date
0.00	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	WIRA	1999	BEST PHONE SON BHD	wcv 3457	CS-000001	18/01/2007
3930.0000	0.00	3930.0000	0.0000	0.0000	0.0000	0.0000	WIRA	1999	BEST PHONE SDN BHD	wcv 3457	1-000001	18/01/2007
3,930.00	0.00	3,930.00	0.00	0.00	0.00	0.00	Group Total :					
0.0000	0.00	0.0000	0.0000	0.0000	0.0000	0.0000			CARE PHONE SON BHD		1-000002	21/02/2007
0.00	0.00	0.00	0.00	0.00	0.00	0.00	Group Total :					
0.0000	0.00	0.0000	0.0000	0.0000	0.0000	0.0000			BEST PHONE SON BHD		1-000003	20/03/2007
0.00	0.00	0.00	0.00	0.00	0.00	0.00	Group Total:					
0.0000	0.00	0.0000	0.0000	0.0000	0,0000	0.0000			BEST PHONE SON BHD		1-000004	10/04/2007
0.00	0.00	0.00	0.00	0.00	0.00	0,00	Group Total :					
0.0000	0.00	0.0000	0.0000	0.0000	0.0000	0.0000			DOCTOR MOBILE ZONE		1-000005	20/04/2007
0.00	0.00	0.00	0.00	0.00	0.00	0.00	Group Total:					
0.0000	0.00	0.0000	0.0000	0.0000	0.0000	0.0000			P2P MARKETING SDN BHD		1-000006	16/05/2007
0.00	0.00	0.00	0,00	0.00	0.00	0.00	Group Total:					
0.0000	0.00	0.0000	0.0000	0.0000	0.0000	0.0000			P2P MARKETING SON BHD		1-000007	05/06/2007
0.00	0.00	0.00	0.00	0.00	0.00	0.00	Group Total:					
0.0000	0.00	0.0000	0.0000	0.0000	0.0000	0.0000			PHONE HOME TRADING		1-000009	18/06/2007
0.00	0.00	0.00	0.00	0.00	0.00	0.00	Group Total:					
0.0000	0.00	0.0000	0.0000	0.0000	0.0000	0.0000			BEST PHONE SDN BHD		1-000008	19/06/2007
0.00	0.00	0.00	0.00	0.00	0.00	0.00	Group Total:					

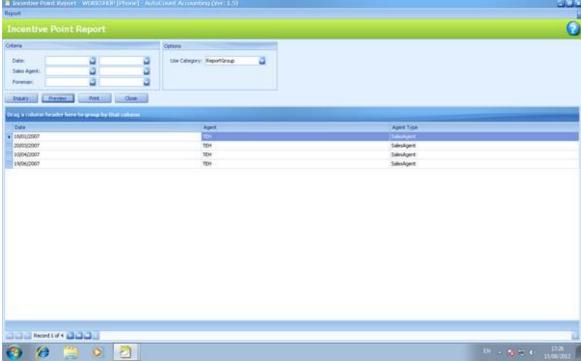
8) - Incentive Point Report

Go to Workshop Plug Ins > Incentive Point Report

This allow you to enquiry, preview and print incentive report by setting







Under criteria:-

Date: Select date that you wish to see the report

Debtor: Select by debtor that you wish to see the report

Under Options:

Use category as Report Group or Item Type (Both of these will be keyed in at Invoice or Cash Sales)

Incentive Point Report Sample





WORKSHOP

SUMMARY OF PERFORMANCE INCENTIVE

FOR TEH
MONTH January 2007

DATE	INTAKE	POINT	TOTAL SALES						
			PARTS	POINT	LUB	POINT	ACC.	POINT	POINT
18	2	0	0.0000	0					0
20	1	0	0.0000	0					0
10	1	0	0.0000	0					0
19	1	0	0.0000	0					0
TOTAL	5	0	0	0	0	0	0	0	0

APPROVED BY

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VERIFIED BY





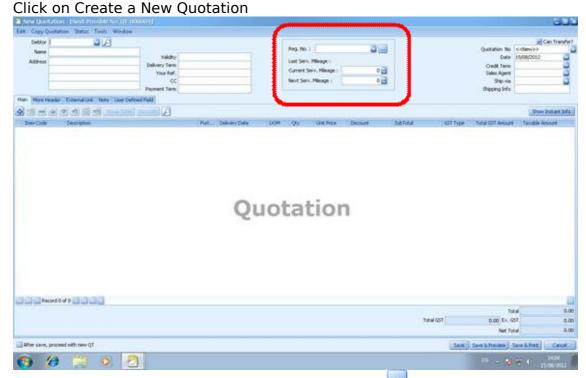
SALES

Sales allowed you to do your sales transaction / activities by creating quotation, sales order, invoice, cash sales, generating sales report and etc. Further explanation as below:

1) - Quotation

This is to create, edit or print quotation for customer's confirmation whether to repair or not

Go to Sales > Quotation



Debtor: Select from debtor maintenance, can click Button to car search **Reg No:** Select from debtor maintenance, under vehicle maintenance **Last service mileage:** Auto load when you select debtor from the list

Current service mileage: To key in current service mileage **Next service mileage:** To key in next service mileage

2) - Sales Order

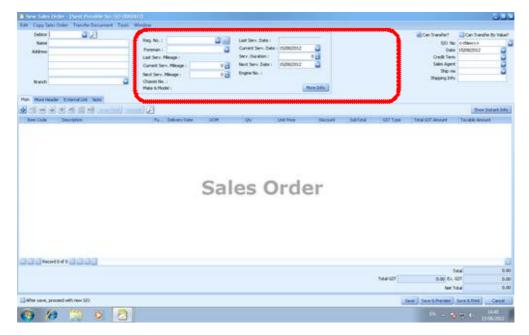
This is to create, edit or print sales order when customer confirmed to repair their vehicle.

Go to Sales > Sales Order

Click on Create a new Sales Order Button to Create a New Sales Order







Reg No: Select from debtor maintenance, under vehicle maintenance

Foreman: Select foreman from the list. Foreman is maintained at Workshop

Plug Ins > Foreman Maintenance

Last service mileage: Auto load when you select specific vehicle from debtor

maintenance

Current service mileage: To key in current service mileage

Next service mileage: To key in next service mileage

Chassis No: Auto load when you select specific vehicle from debtor

maintenance

Make & Model: Auto load when you select specific vehicle from debtor

maintenance

Last service date: Auto load when you select specific vehicle from debtor

maintenance

Current service date: To key in current service date

Service duration: To key in service duration, in how many days

Next service date: To key in next service date

Engine No: It will load the chassis number from master

Click Button to edit more information as below:

Supervisor: Select from the debtor maintenance list Reg. Time: Key in the registration time for repair Target Time: Key in targeted time of completion Time Com: Key in the actual time of completion

3) - Invoice

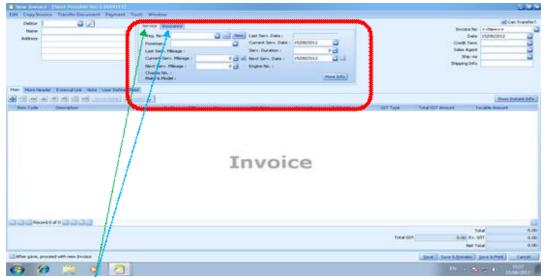
This is to create, edit or print invoice when customer confirmed to repair their vehicle. And to issue Invoice for billing and payment purposes.

Go to Sales > Invoice

Click on <u>Create a new Invoice</u> Button to Create a New Invoice







There are 2 Tab Pages under Invoice, which is Service and Insurance

1St Tab Page: Service

Reg No: Select from debtor maintenance, under vehicle maintenance

Foreman: Select foreman from the list. Foreman is maintained at Workshop

Plug Ins > Foreman Maintenance

Last service mileage: Auto load when you select specific vehicle from debtor

maintenance

Current service mileage: To key in current service mileage

Next service mileage: To key in next service mileage

Chassis No: Auto load when you select specific vehicle from debtor

maintenance

Make & Model: Auto load when you select specific vehicle from debtor

maintenance

Last service date: Auto load when you select specific vehicle from debtor

maintenance

Current service date: To key in current service date

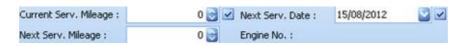
Service duration: To key in service duration, in how many days

Next service date: To key in next service date

Engine No: Auto load when you select specific vehicle from debtor

maintenance

Check for Current Serv. Mileage and Next Serv. Date so that system will update from current service mileage and date to debtor maintenance, must click!



2nd Tab Page: Insurance

Insurance Policy: Select insurance policy from the list. Insurance Policy is maintained at

Workshop Plug Ins > Insurance Policy Maintenance

Click Button to edit more information as below: Supervisor: Select from the debtor maintenance list





Reg. Time: Key in the registration time for repair Target Time: Key in targeted time of completion Time Com: Key in the actual time of completion

Invoice have this special feature Button, normally to be used for new walk in customer which not being registered in debtor maintenance before, so staff can use this feature to simply key in first their registration number and insurance policy first, then only update later on with full details on debtor maintenance.

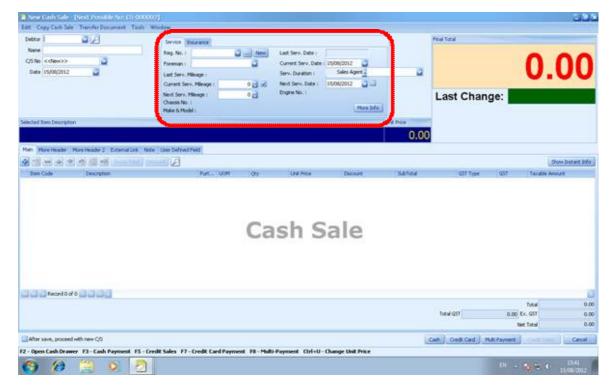


Check for Insurance Policy so that system will update from insurance policy to debtor maintenance, must click!

4) - Cash Sales







Basically, Cash Sales have very similar features with Invoice. Only different is, cash sales allow multi payment / cash payment / credit card payment.

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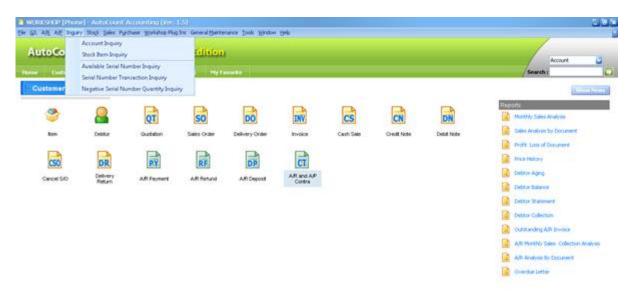
Navigation: New Help > Workshop PlugIns >

ACCOUNT INQUIRY

Account Inquiry – Allow you to check the price history and car list under account / debtor

Go to

Inquiry > Account Inquiry









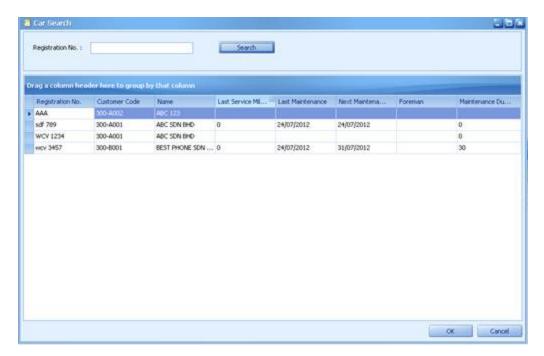
Key in button under Account to search for account, Account here actually means Debtor



Click on Car Search button to search for the car list under this account / debtor





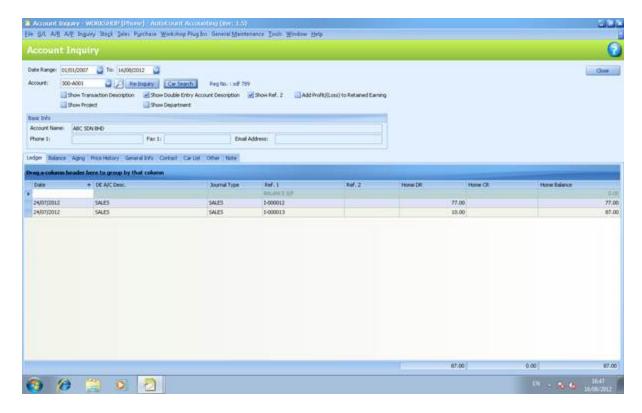




selected the car, the vehicle number will be show here







Price History

This feature

allow you to check the repair / service history of the vehicle selected, by

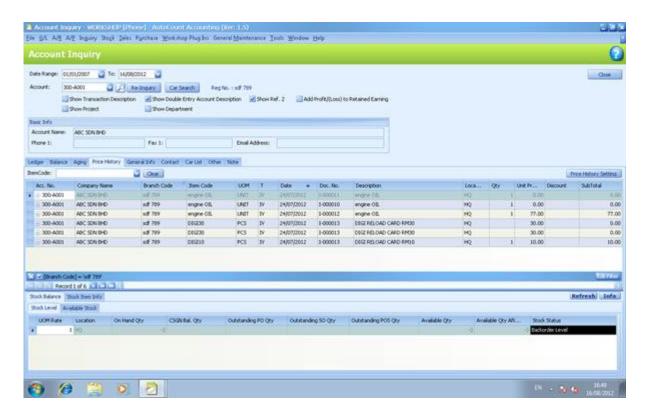




item code

Branch Code

> Means Vehicle Car Number



Car List

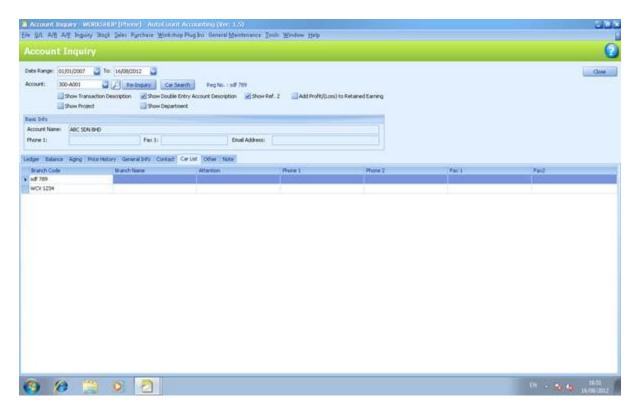
Click on Car

List Tab and all the vehicles maintained under this account / debtor will

appear







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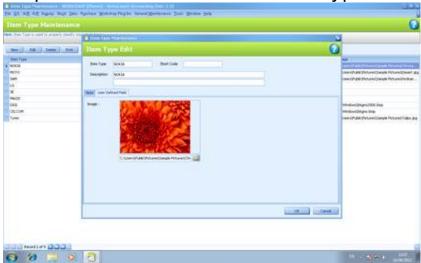


Navigation: New Help > Workshop PlugIns >

IMAGE SEARCH

This image search's special feature allowed you to select which item to show on image search when invoicing. Procedures as per below:

Step 1: Go to Stock > Stock Item Type Maintenance



Under User Defined Field: Click Button to browse the image to identify this stock item type, and click Button when complete.

Step 2: Go to Workshop Plug Ins > Item Type Favorite Maintenance

margin-left:36.0pt;margin-bottom:.0001pt;tabstops:200.1pt">Check those Item Type that frequently in use





margin-left:36.0pt;margin-bottom:.0001pt;tab-stops:200.1pt">



Step 3: Go to Sales > Invoice

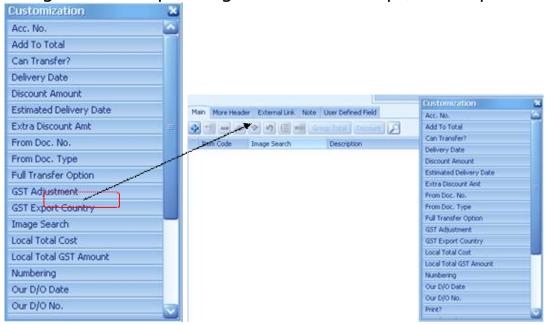


Right click to select column chooser, it will prompt out a customization box as below, to scroll Image Search feature and place it next to Item Code Column





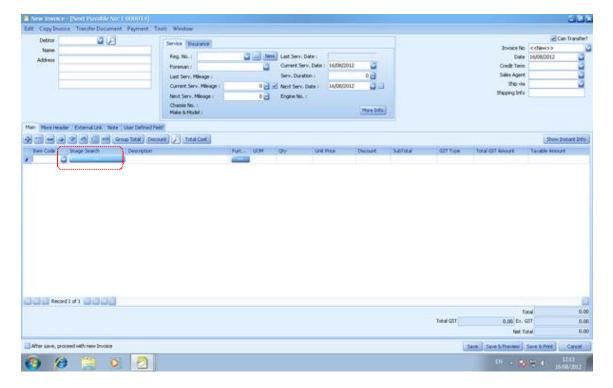
margin-left:36.0pt;margin-bottom:.0001pt;tab-stops:200.1pt">

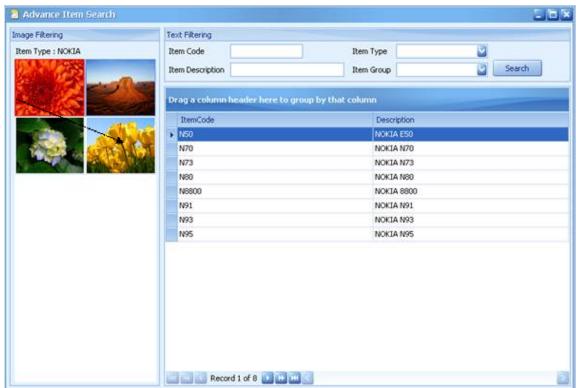


After added Image Search feature next to Item Code, you can directly select an image from the item type favorite maintenance









Just click on the specific image and all item code under this item type will list down for selection.